



State of Texas

Resolution 2025-01

County of Ellis

**A Non-Binding Resolution by the Ellis County Commissioners' Court
Endorsing a 9-1-1 Update to Identify Unsuccessful Callers**

WHEREAS, on December 12th, 2024, former Ovilla Mayor Leo A. Wrobel appeared before this body to describe and demonstrate how recent 911 outages have occurred in the United States, including a case in Massachusetts that left municipal authorities unprepared; and

WHEREAS, the Federal Communications Commission (FCC), which has recently issued over \$100 million in fines to service providers for miscarried 911 calls, stated on April 18th, 2024 that *"When you call 911 in an emergency, it is vital that call goes through. The FCC has already begun investigating the 911 multi-state outages..."* and

WHEREAS, Wrobel described how to identify 911 callers who do not get through due to overloaded phone lines, as well as the means to alert public officials and policymakers when such situations occur; and

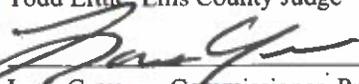
WHEREAS, Wrobel and his staff, desiring to implement this potentially life-saving system in North Texas, have reached out to the North Central Texas Council of Governments (NCTCOG) and other responsible entities that have expressed interest in this capability upon request by any municipality or other official entity likewise expressing interest and support;

NOW THEREFORE BE IT RESOLVED:

- 1) That the Ellis County Commissioners' Court endorses the concept of a 911 emergency telephone enhancement to give 911 centers the ability to identify callers that cannot get through due to overloaded phone lines, and which also automatically notify elected officials and other policymakers when such incidents occur;
- 2) That this resolution in no way binds Ellis County to any expense or commitment, but only signifies interest in and support of enhanced 911 tracing capabilities in North Texas;
- 3) That the Ellis County Commissioners' Court respectfully requests that the North Central Texas Council of Governments and/or other responsible entities explore options to implement such a service, insofar as making it available and affordable to counties, municipalities, districts, 911 call centers, and other official entities.

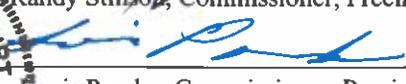
In witness thereof, signed the 7th of January, 2025 –

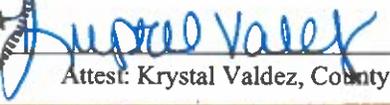

Todd Little, Ellis County Judge


Lane Grayson, Commissioner, Precinct 2


Kyle Butler, Commissioner, Precinct 4


Randy Stinson, Commissioner, Precinct 1


Louis Ponder, Commissioner, Precinct 3


Attest: Krystal Valdez, County Clerk

